

NSS Web Portal:

Instantly access your subrogation claims with the click of a mouse!

- **Report new losses** directly and immediately into our database systems.
- Claim **documentation is stored electronically** within the claim file. Additional items including any scanned documents or images can be attached in sticky notes or the applicable notepad entry.
- Access your files **24/7/365**.
- Every file contains the assigned **Recovery Analyst contact information**.
- **Letter Library** and **Email** capabilities facilitate immediate transmittal of demand packages and communication with all interested parties.
- **Guest Links** provide access for insureds, attorneys and other service providers as needed.
- Robust **reporting features** are included.
- Web based system so **no installation** is required.
- Claim information is **confidential and secure**.

National Subrogation Services has created a state of the art web based subrogation claims database as an important tool for our clients to determine the status and performance results for all pending and closed subrogation claims handled by our firm. Our system is based on a software platform created by Valley Oak Systems, a business unit of AON eSolutions, which has been substantially customized to serve as a subrogation claims reporting system. NSS Web portal provides instant and secure access to you for all your subrogation claims, including a broad spectrum of information such as work stage/status, responsible parties, loss description, and all financial data. In addition, this system has robust reporting capabilities which allow clients, on their own or through reports prepared by our technical specialists, to generate reports utilizing all claim and performance criteria.



Other Features:

The system includes a diary system to ensure continued subrogation progress, a notepad section which records subrogation status for all files, email generation, current work stage coding, electronic document storage, storage of relevant claim contacts, correspondence generation via Microsoft Word™, litigation calendar, extensive reporting functions, guest links to facilitate work among all interested parties, and a directory which stores each client's specific service instructions.

Referral Form:

- Immediate Electronic Referral can be made at our website
<http://www.nationalsubrogation.com/referral.htm>

How do you access the NSS Web Portal?

- Simply go to <https://subroclaims.cozen.com/ivos> and log in to refer new claims and access up-to-date information on all pending matters.
- Your own individual log in profile can be made available by request, providing a shortcut for adjuster contact info.

System Requirements:

- Access from any internet-ready computer.
- Internet Explorer, 512mb RAM, Adobe Reader, Microsoft Office, Broadband Internet
- NSS has support staff dedicated to Web Portal assistance.

NSS

National Subrogation Services, LLC


**COZEN
O'CONNOR**